



Service First Update

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<http://www.fs.fed.us/servicefirst/>

Service First Web Site

Coming changes include:

1. an interactive, map of Service First bureaus' offices and units at all levels to enhance interagency communications;
2. updated Service First success stories and points of contact; and
3. models, prototype projects and sample agreements to reduce offices having to "reinvent the wheel", including recent uses of Service First authority, such as the national MOU for green energy transmission lines and updates on co-located sites. Survey results and other evaluative results will also be posted.

Training

Anecdotal evidence has shown that many employees at all levels of Service First bureaus are relatively unfamiliar with the mission, history, organization and culture of their sister agencies. This lack of knowledge has been frustrating and can slow down or impede progress for agencies trying to work together. To help address this challenge, an interagency advisory group (consisting mainly of retired executives) is being formed to help shape and inform curricula on the history of land development in the U.S. and how Service First agencies came into being. The Forest Service Enterprise Team "Independent Resources" will work with the advisory group to develop final curricula to provide added value for all Service First bureaus, possibly to be used by bureaus in their own training curricula. Other training issues and needs will be addressed by Service First working groups.

Database

A solid database of Service First programs and locations will be developed and maintained through a contract with the Forest Service Enterprise Team "Independent Resources".

Meetings

A meeting of regional, state and field office Service First points of contact is being planned for fall 2010 to enable information sharing, galvanize the program and rebuild the Service First network. This face to face time will be particularly valuable as awareness and use of Service First authority begins increase, and to explore re-creating a Service First field advisory committee to work with the National Service First Coordinator.