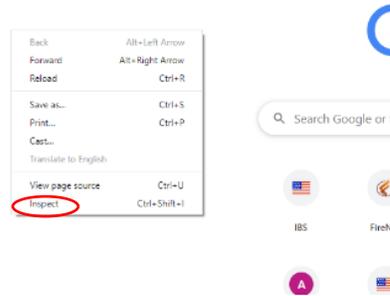


Desk top or Lap top

“Clear Cookies/Cache” in Google.

- After a new version has been deployed, or any time the program might be acting weird.
- Go to Google Chrome.
- Right Click anywhere in the white space.
- Pick “Inspect” option.



- Go up to the left side top of the page for the Refresh  button. Right click.
- Pick “Empty Cache and Hard Reload”.



- Close Google and Reopen.
- Now that the “cache” is clear retype in the URL : apps.fs.usda.gov/ibs

On I-Pad or I-Phone

This is the most common cache to clear on any device. Safari is the main web browser in iPhone or iPad devices and it contains saved webpages, cookies, and images, among other files.

To clear the Safari cache, complete the below steps.

1. Tap Settings -> Safari.
2. Tap “Clear History and Website Data.”

